

Individual Case Study



Learner:	Luke Hemstock
Organisation:	ADR Accident Repair Centre
Sector:	Automotive
Learning Programme:	A1 Award
Achieved:	Yes, within 2 and a half months!

Background...

Luke Hemstock is an Assessor at the ADR Accident Repair Centre in Nottingham. Prior to joining the ENTO Direct A1 Award learning programme, Luke was working on his A1 programme with an alternative provider but he was unhappy with a number of elements of this course as it did not meet his individual needs. Luke then decided to look elsewhere when he came across the unique offering of ENTO Direct.

Luke has been very successful since embarking on his Award with ENTO Direct and successfully achieved his A1 Award within an incredible 2 and half months.

Interview With Luke Hemstock...

How did you hear about ENTO Direct?

My company's HR department referred me to a flyer that they had received from ENTO Direct and I then called the ENTO Direct team for further information and advice.

Why did you select ENTO Direct?

I found that the advice I was given from the ENTO Direct team on first contact was of high quality and I was given the confidence to proceed with this Award with ENTO Direct. Additionally, the 100% achievement within 6 months guarantee encouraged my decision.

Please provide 3 key words that best describe your ENTO Direct experience.

Efficient. Helpful. Friendly.

In what timeframe did you achieve your Award and what fundamentals helped you achieve this?

I achieved in an unbelievable 2 and a half months and there were a number of things that enabled me to do so. Firstly, the on-going support I received from the ENTO Direct Assessor was great. Secondly, the online forum where I was able to view other likeminded learners' queries was great and helped me along the way and finally, the actual ENTO Direct style of delivery assisted me. It was straightforward, easy to understand and suited me.

Would you use ENTO Direct for other services?

100%. Definitely. I have already made plans to complete another Award with ENTO Direct.

Would you recommend ENTO Direct to any other learner/organisation?

Yes of course and I have already done so. I have recommended ENTO Direct to eight of my colleagues who will be taking up the opportunity to become committed to the A2 Award sometime in the future.

Did the ENTO Direct learning programme meet your personal aims and objectives?

Yes. I was under pressure to achieve my A1 Award within a short timeframe and ENTO Direct enabled me to do so without reducing the quality of delivery or support. They simply provided flexible, uncomplicated advice and training. It was a bonus that I did not need to produce lots of unnecessary paperwork too.

What part of the programme did you find most enjoyable/interesting/of use?

Throughout the programme I was supported by the ENTO Direct Assessor more than I could have asked for and I found that the good level of communication, on both the telephone and through emails allowed me to succeed easily.

Looking to the future, where will you go next and how will your award help you along the way?

Now that I have completed my A1 Award, I plan to work towards achieving my V1 Award, with ENTO Direct of course!

