

Organisational Case Study



Organisation:	Southampton City Training
Learning Programme:	Certificate in 'Review of Health & Safety Procedures in Workplaces' (Unit D)
Achieved:	All learners achieved within 6 months!

Southampton City Training...

Southampton City Training is part of Southampton City Council and was established in 1982 to offer training to local people and businesses.

The training opportunities that Southampton City Training offers include the government funded apprenticeship programme, in a wide variety of occupational areas, for people aged 16-24. Working closely with local schools and colleges they help young people to gain a career and qualifications and help businesses to recruit new members of staff. Southampton City Training is dedicated to enriching the skills of the city's workforce and community and promoting relationships with local business and enterprise.

Overview...

5 learners from Southampton City Training embarked on a bespoke Health & Safety learning programme with ENTO Direct that was tailored to meet their specific organisational requirements through refining generic learning programmes accordingly. What's more ENTO Direct was happy to deliver the programme at a venue of the organisations choice, which enabled a cost-effective solution that met their budget.

What the company has to say...

Why did you select ENTO Direct?

ENTO Direct provided the qualifications we required with a flexible delivery to meet the workloads of individual members of staff.

How did you hear about ENTO Direct?

We searched on the Internet and ENTO Directs website and its features and benefits enticed us to investigate further.

Please provide 3 key words that best describe your ENTO Direct experience.

Flexible. Support – good support from assessors. Cost Effective.

In what timeframe did you achieve and what fundamentals helped you?

All five learners achieved within only 6 months, as promised by ENTO Direct.

The continued on-line and telephone support from ENTO Direct assessors, whilst undertaking the Health & Safety learning programme, was of great assistance. The guaranteed response rate of 24hrs gave us all confidence and enabled flexibility.

Would you use ENTO Direct for other services?

Yes, we plan use their services again as soon as new staff are recruited.

Would you recommend ENTO Direct to any other organization?

Yes, naturally. ENTO Direct provides high quality learning programmes.

What part of the programme did you find most enjoyable/interesting/of use?

We all feel that the package and in particular the 'Excellence in the workplace Health and Safety' publication that underpins this learning programme was a valuable resource whilst completing this qualification.

Looking to the future, where will you go next and how will your award help you along the way?

After undertaking the training we are now all far more competent when visiting employer premises and vetting for Health & Safety. This increased level of competence has given confidence to raise issues, follow up action points and generally provide a higher quality of service.

